



Representative  
**HENRY RIVERA**  
District 7



**City Representative  
Henry Rivera,  
District 7 Newsletter**

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**An Important Message from  
City Representative Henry Rivera,  
District 7 RE: COVID-19**

To my District 7 Residents:

Please be advised that the District 7 Office will be following suit with the City of El Paso, and will be **cancelling all Community Meetings hosted by our office until further notice**. We will continue to update you with information pertaining to COVID-19 and when community meetings will resume. Thank you for your understanding, and stay safe!



Should you need assistance or have any questions, feel free to contact our office at 915.212.0007 or [district#7@elpasotexas.gov](mailto:district#7@elpasotexas.gov)

Your friend and neighbor,

A handwritten signature in black ink that reads 'Henry Rivera'.

# COVID-19 Preventative Measures



**CLEAN:** Wash your hands often and for at least 30 seconds with soap and water

**COVER:** Cover your cough and use tissue to cover your mouth and nose when you cough/sneeze. Don't have a tissue? Use the crook of your elbow



**CONTAIN:** Contain germs by steering clear of others who are sick. If you do get sick, stay home until you're well again

**CALL:** Call or see your doctor if you or your child has a fever of over 100



**CARE:** Care for our elderly as they are the most vulnerable population

*Practice the 5 C's!*



For questions or concerns: District 7 Office at 915.212.0007 or [district#7@elpasotexas.gov](mailto:district#7@elpasotexas.gov)

# City Issues Amended Emergency Directive to Reduce Spread of COVID-19

**EL PASO, Texas** – Today the City of El Paso amended the City's emergency directive in accordance with guidelines issued by the state and federal government, and the Centers for Disease Control and Prevention (CDC) to further mitigate the spread of COVID-19.

The following order will go into effective at 11:59 p.m. tonight, March 20, and will remain in effect until April 3, 2020:

- **Order No. 1:** In accordance with the Guidelines from the President and the CDC, every person in Texas shall avoid social gatherings in groups of more than 10 people.
- **Order No. 2:** In accordance with the Guidelines from the President and the CDC, people shall avoid eating or drinking at bars, restaurants, and food courts, or visiting gyms or massage parlors; provided, however, that the use of drive-thru, pickup, or delivery options is allowed and highly encouraged throughout the limited duration of this executive order.
- **Order No. 3:** In accordance with the Guidelines from the President and the CDC, people shall not visit nursing homes or retirement or long-term care facilities unless to provide critical assistance.
- **Order No. 4:** In accordance with the Guidelines from the President and the CDC, schools shall temporarily close.

The directive does not prohibit the public from visiting a variety of places, including grocery stores, gas stations, parks and banks, so long as the necessary precautions are maintained to reduce the transmission of COVID-19.

For offices and workplaces that remain open, employees should practice good hygiene and, where feasible, work from home in order to achieve optimum social distancing.

For more information visit [www.epstrong.org](http://www.epstrong.org) or [www.EPHealth.com](http://www.EPHealth.com) and click on the COVID-19 page.

**Situational Report by  
Dr. Hector Ocaranza  
March 20, 2020**

**Informe Situacional de el  
Dr. Hector Ocaranza  
20 de Marzo 2020**



## **Municipal Court to Close for In-Person Services**

### *Action to Protect Public from Evolving COVID-19*

EL PASO, Texas – In response to the COVID-19 pandemic and for the safety of the public and City of El Paso employees, the El Paso Municipal Court will be closed to the public for in-person services starting Monday, March 23, until further notice.

All court hearings, sessions and jury duty at all bond office locations will be suspended during this time. The court will reschedule and notify residents who have scheduled trials, hearings or jury appearances by mail with a new time and date.

In addition, Municipal Court activities such as Juvenile Case Management Classes, Youth Delinquency Prevention Classes, and Teen Court will be suspended.

While Municipal Court facilities remain closed, residents can still conduct business with the court online or by phone. Residents are encouraged to resolve their citation(s) through the following methods:

- Online payments: [www.citepayusa.com](http://www.citepayusa.com)
- Phone payments: (915) 212-0232
- Online chat with a court clerk: [www.elpasotexas.gov/municipal-courts](http://www.elpasotexas.gov/municipal-courts)
- Email: [defendants@elpasotexas.gov](mailto:defendants@elpasotexas.gov)

Additional information including questions or concerns is available by calling the El Paso Municipal Court at (915) 212-0215 or visiting [www.elpasotexas.gov/municipal-courts](http://www.elpasotexas.gov/municipal-courts).

## **Police Implement Modifications in Response to COVID-19 Threat**



In an effort to address on-going concerns surrounding the presence of COVID-19 in the El Paso Police area, the El Paso Police Department is implementing modifications to our response protocols. Dispatchers will now ask health and travel related questions to individuals requesting Police response. Dispatchers may provide callers with specific instructions regarding their interactions with Police, to include maintaining a social distance of at least six feet from officers. Citizens are strongly encouraged to utilize on-line and telephone reporting options to file Police reports when Police response is not paramount. The El Paso Police Department will continue to provide the same high quality service that has exemplified our department for decades. We ask for the public's patience and

cooperation in our effort to maintain the safety of both citizens and officers in this trying time.

Police Non-Emergency: 915-832-4400

Telephone Reporting: 915-832-4436

On-line Reporting: <https://www.elpasotexas.gov/police-department/online-services/online-reports-and-other-forms>



## International Ports of Entry

### *New Restrictions for Cross-border Travel at El Paso Ports of Entry*

To reduce the risk of spreading COVID-19, El Paso Mayor Dee Margo is supporting a decision by the federal government to limit travel along land ports of entry connecting the United States and Mexico to “essential travel.”

“We are one region dealing with the COVID-19 pandemic; therefore, it is imperative that as a region we restrict unnecessary travel and personal contact,” Margo said. “At this time I believe the Federal limitations applied to our bridges will still allow for commerce and essential business to be conducted.”

Homeland Security plans to restrict travel into the United States through land ports along the U.S-Mexico border to “essential travel.” The restrictions will begin at 11:59 p.m. EST on March 20, 2020 and will remain in place until April 20, 2020.

**“Essential travel” includes *(but is not limited to):***

- v U.S. citizens and lawful permanent residents returning to the United States
- v Individuals traveling for medical purposes (*e.g., to receive medical treatment in the United States*)
  - v Individuals traveling to attend educational institutions
- v Individuals traveling to work in the United States (*e.g., individuals working in the farming or agriculture industry who must travel between the United States and Mexico in furtherance of such work*)
  - v Individuals traveling for emergency response and public health purposes (*e.g., government officials or emergency responders entering the United States to support Federal, state, local, tribal, or territorial government efforts to respond to COVID-19 or other emergencies*)
- v Individuals engaged in lawful cross-border trade (*e.g., truck drivers supporting the movement of cargo between the United States and Mexico*)
  - v Individuals engaged in official government travel or diplomatic travel
- v Members of the U.S. Armed Forces, and the spouses and children of members of the U.S.
  - v Armed Forces, returning to the United States
- v Individuals engaged in military-related travel or operations

**The following travel does not fall within the definition of “essential travel” for purposes of this Notification:**

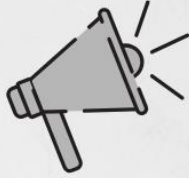
- v Individuals traveling for tourism purposes (*e.g., sightseeing, recreation, gambling, or attending cultural events*).

The City of El Paso manages southbound lanes at the Paso Del Norte, Stanton and Ysleta/Zaragoza ports of entry. The southbound lanes will continue to operate 24 hours a day, 7 days a week.

South bound lanes at the ports of entry managed by the City of El Paso remain open to travelers crossing into Juárez, Mexico. Travelers are encouraged to limit their travel into Mexico to “essential travel,” and to stay vigilant of travel notifications issued by Mexico.



# ATTENTION ALL BUSINESS OWNERS



WE NEED EVERYONE'S HELP TO SHARE AND ENCOURAGE ALL BUSINESS OWNERS TO FILL OUT THE SURVEY IN ORDER TO GET MORE INFO ON THE IMPACT ON THEIR BUSINESS.

TAKE SURVEY AT:

[HTTPS://WWW.ELPASOBUSINESSHELP.COM](https://www.elpasobusinesshelp.com)

*El Paso Businesses Stand Together*



For questions or further information: District 7 Office at 915.212.0007 or [district#7@elpasotexas.gov](mailto:district#7@elpasotexas.gov)

[Complete Survey Here](#)

## SBA Loan Application Now Available

Today, Governor Abbott announced that the U.S. Small Business Administration (SBA) has now granted Texas' Economic Injury Disaster Loan (EIDL) assistance declaration, making loans available statewide to small businesses and private, non-profit organizations to help alleviate economic injury caused by the Coronavirus (COVID-19).

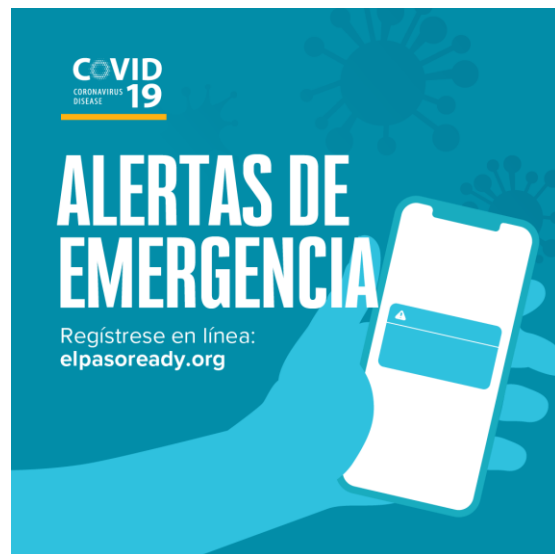
Next Steps: Small businesses who believe they may be eligible for an SBA EIDL should visit the [SBA's website](#) where they can directly apply for assistance. The online application is the fastest method to receive a decision about loan eligibility.

For additional information on Texas business-related COVID-19 resources, including a list of required documentation for the SBA Loan process, visit [gov.texas.gov/business/page/coronavirus](http://gov.texas.gov/business/page/coronavirus).

## COVID-19 Emergency Alerts



Get alerted about emergencies and other important information by signing up for the El Paso's Emergency Alert System. Get critical information by signing up at: <http://elpasoready.org>



Reciba alertas sobre emergencias y otra información importante suscribiéndose al Sistema de Alerta de Emergencia de El Paso. Obtenga información crítica registrándose en: <http://elpasoready.org>



**District 7  
News, Events,  
Meetings  
& more!**

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**March 2020 District 7 Active Projects  
Status Report**

# CIP ACTIVE PROJECT STATUS REPORT



March 2020



[View Report](#)



## Census 2020 Update

The U.S. Census Bureau is carefully monitoring the coronavirus (COVID-19) situation and will follow the guidance of federal, state and local health authorities.

The key message right now for anyone with questions about how COVID-19 will affect the 2020 Census: **It has never been easier to respond on your own, whether online, over the phone or by mail—all without having to meet a census taker.** From March 12-20, households will receive the first of several invitations to participate in the 2020 Census.

The numbers and the website where people can respond are:

<https://my2020census.gov/>

**(844)330-2020** English line

**(844)468-2020** Spanish line

For assistance numbers in other languages: <https://2020census.gov/en/contact-us.html>

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## District 7 Weekly Street Resurfacing Report

The City of El Paso Streets and Maintenance Department has scheduled resurfacing work at the following locations for the week of March 2, 2020:

7	Tomwood	Trawood	CDS	Milling/Paving
6.7	Dale Douglas	Bob Mitchel	Vista del Sol	Substantially completed

- Proper traffic control measures will be in place to direct the traveling public through these areas.
- The resurfacing schedule may be modified due to weather or other unforeseen events.

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## Chapoteo Water Park



[Website](#)

[Cabanas & Rentals](#)

[FAQ's](#)

[Tickets & Passes](#)



## El Paso Strong

*The City of El Paso remembers the victims of the  
August 3 mass shooting*



**Digital Memorial to Honor Victims of  
August 3 Shooting on Digital Wall**





The Museums and Cultural Affairs Department has created a Digital Memorial to honor the victims of the August 3<sup>rd</sup> shooting at Wal-Mart on the Digital Wall of the El Paso Museum of History.

Click [here](#) for more information

## ELPASOSTRONG Resiliency Center



*A place of healing and support...*

[www.EPstrong.org](http://www.EPstrong.org)

Visit our website



### About the Borderland 100 Club

100 Clubs across the nation provide assistance to public safety agencies, officers, firefighters, EMT/paramedics, and their families.

The Borderland 100 Club supports all city, county, state, federal and tribal public safety agencies, fire services, probation, corrections, parole and law enforcement departments who provide for the safety of the citizens of El Paso County. Benefits and support are also extended to officers and firefighters who are called to active duty military while still employed by a qualified public safety agency.

In addition to providing financial assistance to families of first responders, The Borderland 100 Club also provides fundraising assistance for first responder families in need, life saving equipment to local departments, and the much needed community outreach that our local heroes deserve.



[Mission & Programs](#)



[Membership](#)

[Donations & Volunteers](#)

[Corporate Sponsorships](#)



### [About the El Paso Reynolds Home](#)

Since the ultimate goal is not just to provide temporary emergency shelter, but to transition families from Reynolds Home into their own home, the women work with the staff around a three-pronged axis: financial stability, family cohesion and wellness. They learn how to secure various sources of income and a permanent

fulltime job, to manage their time and budget to have quality time with their children, to make use of community resources and private counseling and to enroll their children in family health clinics to insure continued preventive health care without resorting to hospital emergency rooms. The staff remains available and alert to the needs of every family that has transitioned to their own home, especially during the first year of transitioning, thus obliterating obstacles that might lead to another episode of homelessness.



[Contact the Reynolds Home](#)

[Donate Now](#)

[Become a Volunteer](#)

[Read their Blog](#)

## What has Reynolds Home accomplished in the area of homelessness for women?



Reynolds Home crossed a threshold in 2018, serving more than 300 persons in one year.



**94** families  
208 children

How is the money spent?



Moms got daily help with medical issues, legal problems, immigration processing and transportation. Every child progressed at school or day care in supervised educational programs and got medical care as needed.

**302** persons in 2018  
an increase of 8% from 2017

**90 families moved to their own homes with furniture, savings and a working mom. Every child had a safe and secure place to sleep without fear or violence.**

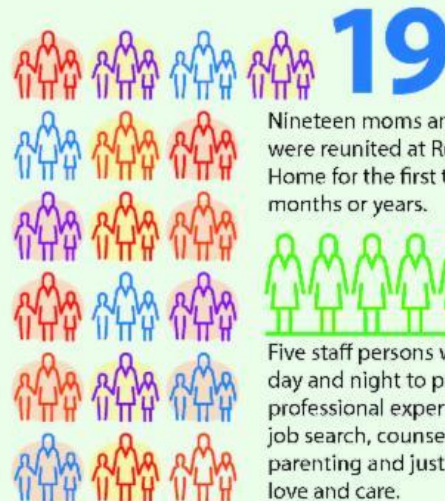


What does this increase mean in dollars? In 2018, it cost only \$735 to provide all the basic needs of one person for one year.



**GROWTH: 32 ► 94 SERVED**

During the past 4 years, the number of families served has tripled: 32 in 2014 to 94 in 2018.



Nineteen moms and kids were reunited at Reynolds Home for the first time in months or years.

Five staff persons work day and night to provide professional expertise for job search, counseling, parenting and just plain love and care.



### About the David L. Carrasco Job Corps Center

At David L. Carrasco Job Corps Center, we support the Job Corps program's mission to teach eligible young people the skills they need to become employable and independent and place them in meaningful jobs or further education.

[Program Overview](#)

[Contact Job Corps](#)

[Job Corps Website](#)

[Enrollment Interest](#)

# DAVID L. CARRASCO JOB CORPS CENTER



  
**380**  
Students

  
**12-ACRE**  
Urban Campus

  
**NEAR**  
Interstate 10 in the  
Business District

11155 GATEWAY WEST  
EL PASO, TEXAS 79935  
(915) 594-0022

## TRAIN FOR A CAREER YOU'RE PASSIONATE ABOUT



**ADVANCED  
MANUFACTURING**  
Welding



**HEALTH CARE**  
Certified Nurse Assistant  
Rehabilitation Technician



**AUTOMOTIVE AND  
MACHINE REPAIR**  
Automotive Technician/  
Maintenance and Light  
Repair



**HOMELAND  
SECURITY**  
Security and Protective  
Services\*  
*\*Off-center training  
offered through  
partnership with  
El Paso Community  
College.*



**CONSTRUCTION**  
Facilities Maintenance  
Heating, Ventilation,  
and Air Conditioning



**HOSPITALITY**  
Culinary Arts



**FINANCE AND  
BUSINESS**  
Office Administration



## LEARN NEW SKILLS THAT BENEFIT YOUR FUTURE



Earn your **high school  
diploma** or the equivalent



Meet with  
**career counselors**



Take **community college  
classes** while living on center



Participate in **work-based  
learning** experiences





# LIVE ON CAMPUS AND BE INDEPENDENT



Look around the David L. Carrasco Job Corps Center's campus, classrooms, dorms, and more at <https://davidlcarrasco.jobcorps.gov>.

**Join** student-run campus organizations.

**Get involved** with community projects.

**Make friends** who will support you along the way.

## DAVID L. CARRASCO JOB CORPS CENTER CAMPUS INFO

### 6 Dormitories

4 male dorms

2 female dorms

Full-service **cafeteria**

**Health services** for basic medical needs

**Lounges** with TVs

**Computer labs**

**Store** with snacks and other essentials

A SAFE ENVIRONMENT: Job Corps has a strict Student Conduct Policy. Violence and drug use are strictly prohibited to ensure all students can train and learn in a safe environment.



## TYPICAL WEEKDAY DAILY SCHEDULE

Exact times will vary from center to center.



# CONNECT WITH THE RIGHT PEOPLE AND RESOURCES



Develop **leadership skills** and learn conflict resolution best practices



Build **professional and social development skills**



**Network** with local employers and organizations

Antonio Carr (915) 539-9052  
Ofelia Hidalgo (915) 208-1417  
Joe Salazar (915) 208-1801

Araceli Camargo (915) 208-1405  
Margarita Lopez (915) 472-4641  
Elizabeth Del Rio (915) 208-1418



Job Corps is a U.S. Department of Labor Equal Opportunity Employer Program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY telephone number is (877) 889-5627.



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## TXDoT El Paso Area Projects



# El Paso

East Area

West Area

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## A Message from City Rep. Henry Rivera, District 7: *Neighborhood Association Meetings*



Dear District 7 Neighborhood Associations,

I thank you for your leadership in the community and for always inviting my office to present a District 7 report. However, more recently, my staff has had to cancel or reschedule multiple evening meetings due to the short meeting notice from the Neighborhood Associations. To avoid any scheduling conflicts and to ensure I can attend all your Neighborhood Association meetings, my staff and I appreciate if everyone may please comply with **Municipal Code Section 2.102.050 (I) *Notify the permit official and the applicable city council district representative of its next general membership meeting at least two weeks in advance, or promptly without delay if notification of the meeting was provided to its members less than two weeks prior to the meeting.***

In addition, please be sure to read through Municipal Code Chapter 2.102-  
Neighborhood Association Recognition, in order to ensure you are always in  
compliance.

We appreciate your assistance with this matter and please let us know if you have  
any questions.



## **Information for Senior Citizens**

### **Application for Senior or Disabled Citizens Discount**



**Application for Senior or Disabled Citizens Discount**  
Environmental Services Department, City of El Paso

Date \_\_\_\_\_ Email: \_\_\_\_\_  
Name \_\_\_\_\_ Birth Date \_\_\_\_\_  
Address \_\_\_\_\_ Telephone No. \_\_\_\_\_  
Zip Code \_\_\_\_\_ Water Account No. \_\_\_\_\_

1. Is this the first request for Senior or Disabled Citizens Discount?	<input type="checkbox"/> Yes <input type="checkbox"/> No
2. Is the applicant the primary water account holder at this address?	<input type="checkbox"/> Yes <input type="checkbox"/> No
3. Is the applicant 65 years of age or older, or currently certified as 100% disabled by the Social Security Administration, the Veterans Administration or a public disability pension entity?	<input type="checkbox"/> Yes <input type="checkbox"/> No

If the answers to both 2 and 3 are marked "Yes," you are eligible for the Senior or Disabled Citizens Discount. **Please be aware that if you are approved for Senior or Disabled Citizens Discount, you are not eligible for Sidedoor (Waiver) Collection Service.**

I have read the attached rules and policy and agree to the conditions stated therein (Please read page 2 of this form before signing).

Applicant's Signature: \_\_\_\_\_

This application and supporting documentation may be mailed or to:

City of El Paso Environmental Services Department  
Attn: Senior Discount Applications  
7968 San Paulo  
El Paso, TX 79907

Applications and supporting documentation may also be submitted or faxed to the Environmental Services Department between the hours of 7 a.m. and 6 p.m. Monday through Thursday at the Municipal Service Center, 7968 San Paulo. Fax (915) 212-6100

Environmental Services Dept. Use Only	
Approved? <input type="checkbox"/> Yes <input type="checkbox"/> No	Date: _____
Approved By: _____	
Reason for Denial: _____	

**II. Application**

1) A resident applying for Senior or Disabled Citizens Discount must own and occupy, or rent and occupy, the residence; be sixty-five (65) or more years of age; or present proof of disability in accordance with this section. The discount will be the stated percentage or amount adopted resolution of City Council. The applicant must complete a Senior or Disabled Citizens Discount Form and must supply all requested information. The form and any supporting documentation can be mailed, faxed or delivered to:

Environmental Services Dept., 7968 San Paulo, El Paso, Texas 79907. Fax (915) 212-6100

2) Proof of Age shall consist of a copy of one of the following:

- i. A valid driver's license or state-issued identification card showing the day and year of birth;
- ii. A Sun Metro Senior Citizen reduced fare card.

3) Proof of 100% disability shall consist of a copy of one of the following:

- i. Certification from Social Security Administration
- ii. Certification from a proper administrative officer that the applicant is a recipient of a public disability pension entity.
- iii. Certification from the Veterans Administration

4) Person receiving a Senior or Disabled discount is not eligible for Sidedoor/Waiver Collection.

5) No person shall be entitled to a discount for more than one (1) residence.

6) The discount does not apply to charges for additional carts, special collections or other services provided.

7) Approved discounts are not transferable to another person or address.

8) Eligibility for the discounted rate shall lapse at the end of each anniversary of determination of eligibility.

9) The Director shall have the authority to investigate and verify eligibility.

**III. Application Review**

1) The application will be reviewed by the Director or designee.

2) An individual who no longer qualifies for a discounted rate is required to notify the Director of the Department of Environmental Services in writing. The letter should be addressed to: Environmental Services Dept., Attn: Director, 7968 San Paulo, El Paso, Texas 79907.

3) The Department reserves the right to investigate an applicant's continued eligibility if there is reason to believe that the discounted rate may no longer be warranted at the residence.

Staff Comments:

Container No.:

[Click here to download the application](#)

[Click here to fill out and submit the application online](#)

# Application for Reduced Sun Metro Fare Identification Card



# Reduced Fare

REDUCED FARE

### Where to Get Your Sun Metro ID

Once your application has been approved, come to any one of our ticket offices to get your free Sun Metro ID.

### Prevent Identity Theft

In order to protect our customers from identity theft, a Social Security number is no longer required to apply for a reduced fare ID card. It is our policy to apply security practices to protect our clients' personal information.

The issue of identification reliability,

### Reduced Fare ID cards

Sun Metro offers a reduced fare program to eligible passengers. Sun Metro's reduced fare program provides discounts off the standard fares for persons 65 years of age or older, Medicare recipients, certified disabled persons, and students.

### Eligibility for Reduced Fares

To qualify for reduced fare, please bring the necessary certification to one of our ticket offices. Upon qualifying, the passenger is issued a Sun Metro Reduced Fare identification card at no charge. If the passenger misplaces his/her ID card, there is a \$5 charge to replace it. Click on a category below to see more information about the different discounts available.

- Disability
- Disability-Student
- LIFT
- Medicare
- Military
- Senior Citizens

### Senior Citizens

Senior Citizens are persons 65 years of age or older. Applicant must present proof of age and a valid official ID such as a Texas Department of Public Safety driver's license or identification card. **Card expires five (5) years from the date of issue.**

Download the [Application for Reduced Fare Identification Card \(SM-B\)](#)

Once approved, your free Sun Metro ID can be obtained at any one of our [ticket offices](#). Locations for purchasing passes can be found on our [Where to Buy](#) page.

### Fares

Fare Information

Passes

Where To Buy

Transfer Policies

Reduced Fare

Fare is Fair

TVM faq

Forms

[Click here to download the application](#)

[Click here for more information](#)

# Residence Homestead Exemption Application

## Residence Homestead Exemption Application

Appraisal District's Name

Phone (area code and number)

Appraisal District Address, City, State, ZIP Code

Website Address (if applicable)

**GENERAL INSTRUCTIONS** This application is for use in claiming residence homestead exemptions pursuant to Tax Code Sections 11.13, 11.131, 11.132, 11.133, 11.134 and 11.432. The exemptions apply only to property that you own and occupy as your principal place of residence.

**FILING INSTRUCTIONS:** You must furnish all information and documentation required by this application so that the chief appraiser is able to determine whether the statutory qualifications for the exemption have been met. **This document and all supporting documentation must be filed with the appraisal district office in each county in which the property is located. Do not file this document with the Texas Comptroller of Public Accounts.** A directory with contact information for appraisal district offices may be found on the Comptroller's website.

**APPLICATION DEADLINES:** You are to file the completed application with all required documentation beginning Jan. 1 and no later than April 30 of the year for which you are requesting an exemption. If you qualify for the age 65 or older or disabled persons exemption or the exemption for donated homesteads of partially disabled veterans, you are to apply for the exemption no later than the first anniversary of the date you qualify for the exemption.

Pursuant to Tax Code Section 11.431, you may file a late application for a residence homestead exemption after the deadline for filing has passed. Effective beginning with the 2016 tax year, the late application must be filed not later than two years after the delinquency date for the taxes on the homestead.

**DUTY TO NOTIFY:** If the chief appraiser grants the exemption(s), you do not need to reapply annually. You must reapply if the chief appraiser requires you to do so or if you want the exemption to apply to property not listed in this application. You must notify the chief appraiser in writing before May 1 of the year after your right to this exemption ends.

**OTHER IMPORTANT INFORMATION**

Pursuant to Tax Code Section 11.45, after considering this application and all relevant information, the chief appraiser may request additional information from you. You must provide the additional information within 30 days of the request or the application is denied. For good cause shown, the chief appraiser may extend the deadline for furnishing the additional information by written order for a single period not to exceed 15 days.

**SECTION 1: Former and Current Residence**

Do you own and live in the property for which you are seeking this residence homestead exemption?  Yes  No

Date you purchased this property

Date you began occupying this property  
as your principal residence

I am applying for this exemption for \_\_\_\_\_ tax year(s).

Previous Residence Address, City, State, ZIP Code

Previous County

Were you receiving a homestead exemption on your previous residence?  Yes  No

**SECTION 2: Property Owner/Applicant**

The applicant is the following type of property owner:

Single Adult  Married Couple  Other (e.g., individual who owns the property with others)

Name of Property Owner 1

Birth Date\* (mm/dd/yyyy)

Driver's License, Personal ID Certificate  
or Social Security Number\*\*

Primary Phone Number (area code and number)

Email Address\*\*\*

Percent Ownership Interest

Name of Property Owner 2  
(e.g., Spouse, Co-Owner, Individual)

Birth Date\* (mm/dd/yyyy)

Driver's License, Personal ID Certificate  
or Social Security Number\*\*

Primary Phone Number (area code and number)

Email Address\*\*\*

Percent Ownership Interest

Place an X or check mark in the box if the ownership interest(s) identified above is less than 100 percent in the property for which you are claiming a residence homestead exemption. In section 8 of this form, provide the following information for each additional person who has an ownership interest in the property: property owner's name; birth date; driver's license, personal ID certificate or social security number; primary phone number; email address; and percentage of ownership interest in the property.

The Property Tax Assistance Division at the Texas Comptroller of Public Accounts provides property tax information and resources for taxpayers, local taxing entities, appraisal districts and appraisal review boards.

For more information, visit our website:  
[comptroller.texas.gov/taxes/property-tax](http://comptroller.texas.gov/taxes/property-tax)  
50-114 • 12-17-25

[Click here to download the application](#)

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## Senior Volunteer Services

	<p>Are you 55 and older? Do you want to share your time, talent and skills? Would you like to give back to your community and make a difference? Enrich your life..... VOLUNTEER!</p> <p>Call us at (915) 212-1685 Or visit us at: 801 Texas, 3rd Floor</p>	
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If You Are 55 Years of Age and Older You Can Volunteer and Help Make a Difference!

The City of El Paso offers seniors opportunities to volunteer and share their talents, experience and skills throughout El Paso County. There are opportunities to get involved in activities that enhance our community.

[Click here for more information on the Retired and Senior Volunteer Program \(RSVP\)](#)

[Click here for more information on the Foster Grandparent Program \(FGP\)](#)

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# **Citywide Senior Discounts**

# DISCOUNTS & BENEFITS FOR SENIORS

## PROPERTY TAX DISCOUNTS

**\$5K** General Residence Homestead Exemption



**\$42**  
annual savings

**\$40K** Age 65 or older exemption (effective Jan. 1 of the tax year in which you become 65 yrs. old)



**\$337**  
annual savings

Citizens with the Age 65 or Older Exemption may qualify to pay current year taxes in 4 equal payments (If 1/4 of the current year tax amount is paid by January 31)



## SENIOR DISCOUNTS FOR CITY SERVICES

**20%**  
discount for age 65  
and older

### GARBAGE COLLECTION



**\$41**  
annual savings on  
garbage collection bill



**25%**

on entrance fee for age  
60 and older

Standard \$12.00 Senior **\$9.00**

### FIRE



**FREE** flu shots and health screenings  
for age 65 and older

### SUN METRO



**80%**

discount on single or multiple ride  
passes for age 65 and older  
Standard \$1.50 Senior **\$0.30**

### MUSEUMS



**16%**  
discount

Standard \$30.00 Senior **\$25.00**



**\$1**

discount on  
public swim

### PARKS

**50%**

discount on monthly or yearly fees - Leisure  
interest classes, racquetball courts, weight  
room, billiards, boxing



**20%**  
discount

Standard \$25.00 Senior **\$20.00**



### COMMUNITY DEVELOPMENT PROGRAMS

#### FOSTER GRANDPARENT PROGRAM

Connects senior volunteers with at-risk and special needs  
youth in El Paso

**RETIRED & SENIOR VOLUNTEER PROGRAM**  
brings the life experience of over 500 El Pasoans  
age 55 and older to agencies and organizations  
across El Paso County

#### SENIOR PROGRAMS

meal programs, adult day care, adequate shelter and  
other services that promote independence  
and accessibility



**20%**  
discount

Standard \$25.00 Senior **\$20.00**

\*All museum membership fee discounts  
are for age 55 and older

### FIRE DEPT - ISO 1 RATING

**\$300** annual  
savings



### FLOOD ZONE



**\$782**  
annual  
savings

\* The flood zone savings would apply to anyone living in one of the  
almost 5,000 homes in district 2 or 4 removed from the flood zone.



## District 7 Commitment to Street Improvements and Repair continues



Should you have any issues with your street and/or want to make sure we take note of the need to improve your street, please contact our office at 915.212.0007 or [district7@elpasotexas.gov](mailto:district7@elpasotexas.gov). Our goal is to continue to find funding to better improve all streets in El Paso!

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## Need Speed Cushions In Your Neighborhood?

*Submit a Neighborhood Traffic Management Program (NTMP) Application!*



The City of El Paso's Neighborhood Traffic Management Program (NTMP) addresses concerns primarily related to safety as caused by vehicle traffic on neighborhood streets. The NTMP includes a formal application and process for the implementation of traffic calming measures in El Paso neighborhoods and a toolbox of those traffic calming measures.

**[Click here to download the application!](#)**

# CITY OF EL PASO

## Neighborhood Traffic Management Program (NTMP) Application

All of the following criteria **must** be satisfied for a street to be considered eligible for Physical Measure installations.

### 1. Petition

A petition that documents that 66% of the residential households abutting the street support traffic calming installations.

### 2. Uses of Street

The uses on the street where the physical measure is proposed must be composed primarily of low density residential dwellings.

### 3. Operational Characteristics of the Street

- a. The street must be used to provide access to abutting residential properties (local residential street) and/or to collect traffic for such streets (residential collector).
- b. There must be no more than one moving lane of traffic in each direction.
- c. Traffic volumes must be more than 500 vehicles per day but less than 7,500 vehicles per day.
- d. Fifteen percent (15%) of traffic meets or exceeds five miles per hour (MPH) over the posted speed limit
- e. The street must have a speed limit of 20-35 MPH as determined in accordance with State Law.
- f. A crash rate that is at least 25% above baseline rate (may substitute for Criteria 3d)\*

### 4. Geometric Characteristics of the Street

- a. The street must have adequate sight distances to safely accommodate the traffic calming device.
- b. The street must not have curves or grades that prevent safe placement of devices. Traffic calming devices may be located on streets that contain curves and/or grades, but the device itself must not be located within a horizontal curve, on a vertical grade greater than 8% or on their immediate approaches.
- c. The street must be paved. If there are no curbs, a special design must be used to prevent vehicle runarounds.
- d. The elevation of property adjacent to a physical measure location must be above top of curb to minimize potential flooding due to the presence of the traffic calming device in the roadway.

\* Based on collision patterns, speed cushions may not be the appropriate option to address the issue. Other safety solutions, outside of the NTMP, may be considered and implemented by the City Traffic Engineer.





# City of El Paso News

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## Council Buzz



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**Environmental Services Department  
Notice to Customers**

DUE TO RECENT EVENTS  
**THE ENVIRONMENTAL SERVICES  
DEPARTMENT IS SUSPENDING  
WALK-IN SERVICES AT THE  
ADMINISTRATION OFFICE**  
———— 7968 SAN PAOLO ————

**OTHER SITES TO INCLUDE CITIZEN COLLECTION STATIONS AND  
THE GREATER EL PASO LANDFILL WILL REMAIN OPEN TO THE PUBLIC**



The City of El Paso Environmental Services is continuing to provide solid waste collection services.



Customers are encouraged to take their bins out on their scheduled collection day. Customers may also continue to utilize solid waste disposal services offered at the Citizen Collection Stations and the Greater El Paso Landfill. These facilities remain open to the public.

In response to COVID-19, the Environmental Services Department is suspending walk-in services at its administration office, 7968 San Paulo, until further notice.

For more information, customers may visit [elpasotexas.gov/esd](http://elpasotexas.gov/esd) or call (915) 212-6000.

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## **Chime In! El Paso**

*City Invites Public to Guide City Budget Priorities*



Be part of the change and "Chime In" by participating in a quick 7-question survey to help guide the community's funding priorities.

The City of El Paso invites the public to share their input in the annual "Chime In" survey to have an everlasting impact on how the City prioritizes its projects and services for the next budget cycle, fiscal year 2021.

Residents and businesses can stay up to date on this community engagement opportunity by visiting the City's social media pages and website. The City's budget process supports the City's vision of having safe and beautiful neighborhoods, a vibrant regional economy, and exceptional recreation, cultural and educational opportunities.

Last year's survey results indicated that the public wanted a greater emphasis on streets, public safety and economic development.

[Fill Out the Survey](#)

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## **City of El Paso Appoints New Director for Information Technology**



The City of El Paso is pleased to announce the appointment of Araceli Guerra as the new Director for the Information Technology (IT) Department.

Ms. Guerra has been serving as the Interim Director with the department since September 2019, and was instrumental in the initiative to establish and lead the Information Technology Project Management Office to help identify efficiencies and improve IT services. She has participated as a Baldrige Examiner for the Quality Texas Foundation and in several Lean Six Sigma projects.

Under her leadership, the department was named one of the top ten winners of the 2019 Digital Cities Survey, which recognizes cities that use technology to tackle social challenges, enhance services, strengthen cybersecurity, and more.

Guerra joined the City of El Paso in 2006, supporting enterprise applications. She also served the City in other roles including, Application Administrator, and Assistant Director. Before her work with the City of El Paso, Guerra worked in the private sector in software development.

Guerra holds a Bachelor of Science in Computer Science, is a certified Project Management Professional and is currently pursuing a Master of Science in Systems Engineering at the University of Texas at El Paso.

“This is an excellent example of our succession implementation program. We have several opportunities for employees to show their metal in leading cross-functional teams, goal teams, lean six sigma teams, and business process management teams. Araceli is an example of how our employees are benefiting from these programs,” said Robert Cortinas, Chief Financial Officer/Deputy City Manager.

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## Innovating Recycling Improvements: *Changes to Recycling Collection Schedules*



Innovative recycling improvements are on their way to our Curbside Recycling Program.

When the blue bins were first distributed in 2007, our program lacked a mechanism for tracking the rate at which customers set out their bins and other vital metrics for evaluating the effectiveness of the service. As a result, recycling collection trucks

have been running routes where less than half of the bins are set out for collection, and the majority of those containers placed on the curb are less than a quarter full.

We now have the data to make impactful service improvements. Our new processes will enable us to deliver a more efficient recycling service to our customers.

Recycling collections will shift to every other week collections starting in March 2020, as data shows more than half of customers consistently choose to not place their blue bins out on a weekly basis. Customers will see improved on-time recycling collections through the new operational efficiencies, less wear and tear on streets, and expanded solid waste services.

The improved recycling operations will result in significant savings that will be invested in expanding and enhancing Citizen Collection Station services. These sites, conveniently located within neighborhoods throughout El Paso allow our customers to dispose of bulky waste, such as furniture, extra trash, and hazardous household waste at no cost.

[Check your Collection Schedule](#)

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[Find a Lost Pet?](#)



## **FIND A LOST PET?**

VISIT ANY  
EPFD FIRE STATION TO  
CHECK THEM FOR A  
MICROCHIP!



Fire Stations are conveniently  
located in neighborhoods,  
making it easy to scan a lost pet  
for a microchip 24/7.

To view a list of all fire stations,  
visit [www.EPFire.org](http://www.EPFire.org) and click  
on the "About Us" tab.

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## **Recycle Right EP**



**RETURN  
PLASTIC BAGS  
TO RETAILERS**

# IT'S ALL- YOU RECYCLE

**PLASTIC BAGS ARE NO LONGER  
ACCEPTED IN YOUR BLUE BIN**

Questions? Dial 3-1-1 or (915) 212-6000  
[recyclerightEP.com](http://recyclerightEP.com)



# El Paso

**RECYCLE ONLY THESE:**  
RECICLE SOLO LO SIGUIENTE:



## Paper Papel

Mixed Paper, Newspaper,  
and Magazines



## Cardboard El cartón

Cardboard, Cereal  
and Dry Food Boxes  
empty and flatten



## Plastic Plásticos

Kitchen, Laundry, and Bath  
Bottles and Containers  
empty and rinse



## Cans Latas de metal

Aluminum and Steel Cans  
empty and rinse

Questions?  
¿PREGUNTAS?

VISIT [recyclerightEP.com](http://recyclerightEP.com),  
DIAL 3-1-1 or CALL (915) 212-6000



**THESE ITEMS SHOULD NOT BE RECYCLED!**  
¡AYE! ¡NO RECICLE ESTAS COSAS!



**BAGGED  
RECYCLABLES**  
no garbage  
No ponga  
reciclables en bolsas



**TEXTILES**  
no clothing, shoes,  
carpet, pillows, or comforters  
No tire ropa, zapatos,  
alfombra, almohadas,  
o colchas



**YARD WASTE**  
no wood, leaves, or compost  
No madera, hojas,  
desechos de Jardín,  
o compost



**PIZZA BOXES**  
No cajas de pizza



**FOOD OR LIQUID**  
empty all containers  
No tire comida ni líquidos  
vacía todos los contenedores



**GLASS**  
No tire vidrio



**PLASTIC BAGS**  
return to retail  
No tire bolsas de plástico  
devuélvalas a la tienda



**STYROFOAM**  
No tire espuma de  
poliestireno



**TANGLERS**  
no hoses, wires,  
chains, or electronics  
No mangueras, electrónicos,  
cadenas, o alambres

Please remove these items so your recycling bin can  
be serviced on your next collection day pickup.  
Pick-up times are between 5 a.m. and 3 p.m.

For a complete list of items that can be recycled, please visit  
[recyclerightEP.com](http://recyclerightEP.com)





# NO CLOTHES (OR LINENS) IN THE BLUE BIN

Getting rid of clothing and linens?

**USE  
DONATION  
PROGRAMS**



QUESTIONS? DIAL 3-1-1 OR (915) 212-6000

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**Borrow tools from your local CCS!**

# COMMUNITY TOOL SHEDS



**Borrow:**

- ✿ lawnmowers
- ✿ shovels
- ✿ rakes
- ✿ brooms

**FREE to El Paso residents**

Must be 18 years or older  
with a valid I.D.

*First come, first serve basis*

<b>Central</b> 2492 Harrison		<b>East</b> 1034 Pendale		<b>Northeast</b> 4501 Hondo Pass		<b>West</b> 121 Atlantic		<b>Far East</b> 3510 Confederate
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**ESD** Call (915) 212-6000 or 3-1-1 for more information

**Streetcar Route**



- PROPOSED STOP
- EXISTING HIGHWAY
- EXISTING STREET
- UPTOWN LOOP
- DOWNTOWN LOOP
- MAINTENANCE STORAGE FACILITY

# EL PASO STREETCAR OFFICIAL ROUTE

Applications for Police Trainee Being Accepted



# EL PASO POLICE DEPARTMENT

To Protect And Serve • [eppdrecruiting@elpasotexas.gov](mailto:eppdrecruiting@elpasotexas.gov)



## JOIN EL PASO'S FINEST

PAY SCALE:

**\$43,729 - \$77,189** (06/2018)

- Serve Your Community
- Competitive Salary/Comprehensive Retirement Plan
- Time-Honored Profession Specialized Units
- Progressive Vacation System (Starting with over 100 Hours)
- Over 100 Hours Annual Sick Leave/9 Paid Holidays
- Excellent Medical Benefits/Life Insurance
- VA Education Benefits/Tuition Reimbursement
- Guaranteed Wage Increase
- Education Advancement/Incentive Pay
- Career Progression & More

**APPLY ONLINE:  
WWW.EPPD.ORG  
1.888.550.7174**

### *Specialized Units*

- Airport Unit
- Auto Theft Task Force
- Backgrounds/Recruitment Division
- Bicycle Patrol
- Bomb Squad
- Crimes Against Children
- Criminal Investigations Division
- Crime Scene Unit
- Dignitary Protection Unit
- DWI Task Force
- Gang Unit
- Homicide Division
- Internal Affairs Division
- Juvenile Investigation Section
- K-9 Unit
- Narcotics Unit
- Patrol
- Police Area Representative
- Special Investigations Group
- Special Traffic Investigations
- S.W.A.T.
- Traffic Unit
- Training Academy
- VICE

The El Paso Police Department is an Equal Opportunity Employer.

## District 7 Office Information



### District 7 Office Information

#### Hours of Operation:

Monday- Friday:

8 AM- 5 PM



**Mailing Address:** 300 N. Campbell St. El Paso, TX 79901

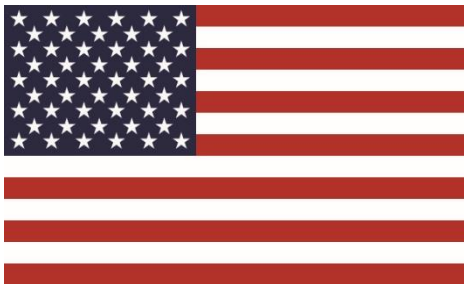
**Satellite Office:** 8600 Montana, Suite C El Paso, TX 79925

**Phone Number:** 915.212.0007

**Email Address:** [district#7@elpasotexas.gov](mailto:district#7@elpasotexas.gov)

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## We Proudly Support our Troops and First Responders



### **Newsletter/ Social Media Developer:**

Should you have any questions, comments and/or concerns about this edition of the newsletter, please contact Priscilla Contreras at 915.212.1031 or [contreraspi@elpasotexas.gov](mailto:contreraspi@elpasotexas.gov).

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**Henry Rivera,**

**City of El Paso District 7**

**City Hall Office & Mail Address:** 300 N. Campbell, 2nd Floor El Paso, TX 79901

**Satellite Office:** 8600 Montana, Suite C

**Contact #:** 915.212.0007

**Email:** [district7@elpasotexas.gov](mailto:district7@elpasotexas.gov)